



# **GENERAL COURSE INFORMATION**



The contents of this document provide you, the student, with information before you start specific training. Drone Flight Academy BV complies with ISO Standard Document 23665 dated March 2021 for the contents of this document. The information in this document is in addition to the published General Terms and Conditions.

#### **Conditions for qualifications**

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#### **Equipment requirements**

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#### **Insurance requirements**

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#### **Legislation**

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#### **Scope of the training**

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#### **Course procedures**

After you have registered for the training, a member of the Drone Flight Academy team will contact you to confirm your registration and discuss your wishes and needs in order to carry out the training for which you have to be physically present. Upon confirmation of the registration and receipt of your payment, you will receive information about the training



schedule. The duration of the training, depending on the type of training chosen, consists of 1 or more theoretical teaching days and 1 or more practical days, excluding the theoretical exams for the training. The online courses can be completed at your own pace. Upon successful completion of the training, you will receive a digital certificate. For those who physically attend the training, a hard copy will be issued upon successful completion. You will also receive a link to enable you to register with the assigned authority.

#### **Resources and assessment methods**

To assess the successful result of the training, and to be able to provide you with a certificate upon successful completion of the training, Drone Flight Academy BV uses an assessment method that complies with the requirements in EU regulation 2019/947. For the assessment of the practical training, the above regulation is supplemented by the guidelines in ICAO document 9995.

#### **Personal Data**

To assess the successful result of the training, and to be able to provide you with a certificate upon successful completion of the training, Drone Flight Academy BV uses an assessment method that complies with the requirements in EU regulation 2019/947. For the assessment of the practical training, the above regulation is supplemented by the guidelines in ICAO document 9995.

#### **Language**

The language used for the training is the language corresponding to the member state in which the course is offered. This is only applicable to the extent there is an appropriate expert available who speaks the language. In other circumstances, the English language shall be used.

#### **Cancellation**

The theory training sessions will take place at all times. Given that our practical training takes place in the open air, it may be that these are cancelled solely due to weather conditions. Drone Flight Academy will inform the students in time and offer an alternative programme.

#### **Proctor Exam**

For the online exams aimed at obtaining the Open-category A2 drone licence and the STS-01 theory certificate, Drone Flight Academy is obliged to make use of Proctored Exams. This means that during the making of the exam a webcam is being watched, so a webcam is necessary. For the implementation of these exams Drone Flight Academy works together with ProctorExam, they have their own privacy policy.